

The logo features the word "IBM" in white on a blue rectangular background, followed by "TIVOLIGURU" in blue text on a white background.

**IBM TIVOLIGURU**

[www.ibmtingurur.com](http://www.ibmtingurur.com)



















Proactively Manage  
Your IT Infrastructure

## IBM Tivoli Software

### Product Introduction

IBM Service Management provides smarter solutions and the expertise you need to design, build and manage a dynamic infrastructure that enables you to improve service, reduce cost and manage risk.

### IBM Tivoli Software Presales, Services, Consultancy and Trainings

	IBM Tivoli Storage Manager v 5.5
	IBM Tivoli Monitoring v 6.2
	IBM Tivoli Composite Application Manager – Websphere v 6.1
	IBM Tivoli Composite Application Manager - Response Time v 6.2
	IBM Tivoli Composite Application Manager for RTT v 6.1
	IBM Tivoli Access Manager for e-business v 6.1
	IBM Tivoli Access Manager for Enterprise Single Sign-On v 8.0
	IBM Tivoli Identity Manager v 5.0
	IBM Tivoli Federated Identity Manager 6.1.1
	IBM Tivoli Storage Manager FastBack v 5.5
	IBM Tivoli Provisioning Manager v 5.1
	IBM Tivoli Directory Server v 6.2
	IBM Tivoli Configuration Manager v 4.2
	IBM Tivoli License Compliance Manager 2.3
	IBM Tivoli Business Service Manager v 4.2
	IBM Tivoli Service Request Manager v 7.1
	IBM Tivoli Workload Scheduler v 8.4
	IBM Tivoli Release Process Manager 1.1
	IBM Tivoli Risk Manager v 4.2

## IBM Tivoli NetCool Family

- **Business & Service Quality Management, including**
  - Tivoli Netcool Service Quality Manager
  - Tivoli Business Service Manager (TBSM)
- **Event Management, including**
  - Tivoli Netcool/Omnibus
  - Tivoli Netcool/Impact
  - Netcool/Portal
  - Tivoli Netcool/Reporter
  - Tivoli Netcool/Webtop
- **Network Performance Management, including**
  - Netcool/Proviso - Telco
  - Tivoli Netcool Performance Manager
  - Tivoli Netcool Performance Manager for Wireless
  - Prospect
  - MPM (Metrica Performance Manager)
  - NPR (Network Performance Reporter)
- **Network Manager, including**
  - Tivoli Network Manager IP Edition
  - Tivoli Network Manager Transmission Edition
- **Next Generation Service Management Solutions, including**
  - Tivoli Netcool Carrier VoIP Manager
  - Tivoli Netcool Enterprise VoIP Manager
  - Tivoli Netcool IP Multimedia Subsystem Manager.

## IBM Tivoli Maximo Family

- Asset Configuration and Management in IBM Maximo 6 for IT
- Developing Service Level Agreements in IBM Maximo 6
- System Administration for IBM Maximo 6
- Work Management in IBM Maximo 6 for Enterprise Asset Management
- Service Desk Management Using IBM Maximo 6 for IT

## Middle-East Clients



## Other Clients



## Company Overview

1	<b>Company Name</b>	<b>Royal Cyber Inc. - USA</b>
2	<b>Mission Statement</b>	<b>Using tomorrow's technology, Today.</b> To provide and expand ourselves more desperately in Design and Development consulting industry, having multiple bases offering complete flavors of the industry
3	<b>Since</b>	1997
4	<b>Development Center</b>	Chicago – USA Asia (Middle East)
5	<b>Certifications / Partnerships</b>	<p><b>IBM Advanced Business Partner</b> In the Design, Development and Implementation of complete WebSphere family Solutions.</p> <p><b>IBM Authorized Independent Training Provider for the WebSphere Brand.</b></p> <p><b>Microsoft Gold Partnership</b> – In the Design, Development and Implementation of e-Business Solutions.</p>
6.	<b>Technology and Training Expertise</b>	<ul style="list-style-type: none"> <li>• IBM Tivoli</li> <li>• WebSphere HATS</li> <li>• WebSphere Commerce</li> <li>• WebSphere Portal</li> <li>• WebSphere MQ</li> <li>• IBM Rational</li> <li>• IBM DB2</li> <li>• SharePoint Server 2007</li> <li>• ASP.NET</li> <li>• PHP</li> </ul>
7	<b>Privacy Policy</b>	We follow all the security and information confidentiality procedures and offer NDA (Non-Disclosure Agreement) with our service agreement.
8	<b>Guarantee</b>	<b>100% Satisfaction Guaranteed</b>

## Contact Details

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	<b>Timings</b>	<b>Monday - Friday:</b> 8AM to 6PM